

News Release March 18th, 2008

South East Water selects basis2

South East Water has selected the basis2 CIS (Customer Information System) for the billing of its expanded market of 850,000 water customers. basis2 was selected in a competitive process against local solutions.

"I'm very pleased with the selection of basis2." said Dr. Howard Handley, Head of Customer Services. "My team performed a detailed evaluation of billing solutions available with a process structured to ensure we selected the CIS solution that enabled us to provide the best possible service to our customers with the most efficient operations. We were particularly impressed with the flexibility of the basis2 solution to meet our needs not only today, though also as the future may hold."

South East Water offers a 'Guaranteed Standards Scheme' which means that customers can expect a certain level of service. Compensation direct to the customer as well as significant fines levied against the utility are the result if these standards are not met. A comprehensive and highly flexible customer information system was required in order to ensure these standards could be met.

basis2 has won the last 3 tenders for CIS in the UK which has consolidated over the years into some 27 customer centric water companies. The South East Water procurement was won by Prophecy in partnership with IMASS, its UK partner.

The selection of basis2 by South East Water consolidates basis2 as an industry leader in the UK marketplace.

About South East Water

South East Water supplies quality drinking water to 2.1 million customers in Kent, Sussex, Surrey, Hampshire and Berkshire. Each day we supply 565 million litres of drinking water from our water treatment works along more than 14,000 kilometres of water mains to our customers' taps. Our supply area covers 5,657 square kilometers.

About basis2

Prophecy International, the authors and owners of basis2, have over 14 years experience in the utilities industry. The BASIS suite is used by a number of leading utilities in Australia, Asia, the UK and the USA. It is function-rich and flexible, suited to both the commercial and public sector markets.

Contacts:

info@prophecyinternational.com

www.basis2.com

- end -

For more details visit ProphecyInternational.com, basis2.com
Contact: info@prophecyinternational.com
or call on +1 303 846 3044