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## **Egypt selects basis2 for Water Billing and Customer Care**

Denver, Colo. (Sept 2, 2009) - The Holding Company for Water and Wastewater (HCWW) of Egypt has awarded a contract to meet their comprehensive customer care and billing requirements to Giza Systems and Prophecy International. The initial phase is already underway for just over 2.5 million accounts, with the overall goal of bringing over 10 million accounts on line over time.

"This is one of the most significant billing projects to be implemented around the world," said Dr. Abdelkawi, the Chairman for the HCWW. "Our selection process was very thorough and a detailed competitive review of local and global billing solutions was performed. Prophecy International's basis2 was chosen for its Oracle end-to-end technical and applications architecture, its functional comprehensiveness and its flexibility to meet the variety of requirements we have across our 25 companies now and in the future. We are very pleased with our selection."

"The HCWW is a very significant basis2 account." said Peter Barzen, EVP of Prophecy International. "Their selection of basis2 confirms its suitability to serve the needs of large and complex organizations around the world. The Middle East and North Africa is a key market for basis2 and we are very pleased to partner with Giza Systems in this region. Our partner-based go-to-market strategies, anchored by key accounts is providing a solid platform for future growth."

Shehab El-Nawawi, Giza Systems' Chairman and Managing Director stated that: "The award of this project to Giza Systems to implement basis2 for the HCWW further cements our leadership position as a systems integrator operating in the utilities sector in Egypt and the Middle East region and reflects our successful experience and positive track record in this market."

Egypt's population of 80 million residents is served by 25 water entities under the auspices of the HCWW. The HCWW is committing significant effort to ensure high quality customer care and billing for its water and wastewater services to the citizens of Egypt, and to conserve and preserve the river Nile.

## **About the HCWW**

The Holding Company for Water and Wastewater (HCWW) of Egypt was formed by presidential decree in 2004. The HCWW has over 80,000 employees, more than 1,000 treatment facilities and over 50,000 miles of distribution network.

## **About Giza Systems**

Giza Systems is an IT company founded in Cairo in 1974. Giza Systems has over 500 employees and has conducted major projects throughout Egypt and the Middle East. Giza is a Certified Advantage partner for Oracle and has expertise in the basis2 applications architecture.

## **About basis2**

Prophecy International, the authors and owners of basis2, have over 15 years experience with utilities and revenue management applications. The basis2 suite is used by a number of leading organizations in Australia, Asia, the Middle East, the UK and the USA. It is function-rich and flexible, suited to both the commercial and public sector markets. For more information go to: [www.basis2.com](http://www.basis2.com)

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